

# Faculty & Staff Guide for Helping Troubled Students

## SEEKING GUIDANCE OR ADVICE

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Student:

- Communication reflects suicidal thoughts or actions, depression, hopelessness, anxiety, or difficulty dealing with grief
- Communication indicates loss of touch with reality
- Communication reflects sexual assault or relationship violence
- Demonstrates a change in academic performance, personality, grooming, etc.



**Center for Counseling & Student Development**  
410-951-3939  
Tawes Center, 1<sup>st</sup> Floor

Student:

- Is having academic difficulty due to chronic medical, physical, psychological, or learning disability
- Communication indicates a need for academic accommodations
- Is missing excessive time from class and is behind in course projects and assignments



**Disability Support Services**  
410-951-3944  
Health & Human Services  
Bldg. Room 223

Student:

- Behavior substantially impairs, interferes with or obstructs orderly processes and functions of the university
- Behavior deliberately interferes with instruction or office procedures
- Behavior is lewd or indecent
- Reports an incident of stalking, sexual assault, relationship violence, hazing or other crime



**Office of Community Standards**  
410-951- 3929  
Tawes Center, Lower Level

## IMMEDIATE ACTION

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Student is:

- Intoxicated as a result of the use of alcohol and drugs
- Threatening the safety of self or others
- Acting in a frightening or threatening manner
- Not leaving the classroom after being asked to leave



**Campus Police**  
410-951-3900 or 911  
*Immediately report any criminal act or unusual act of any kind to Campus Police.*

*NOTE: Regardless of the situation, contact any of the above offices for support or information.*

# EMERGENCY CONTACTS AT-A-GLANCE

**EMERGENCY: Call 911**

## **Campus Resources:**

**Division of Enrollment Management and Student Affairs: 410-951-6305**

**Center for Counseling and Student Development: 410-951-3939**

**Office of Community Standards: 410-951- 3929**

**Disability Support Services: 410-951-3944**

**Campus Police: 410-951-3900**

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## **Community Resources:**

**National Suicide Prevention Lifeline: 1-800-273-TALK (8255)**

*A 24-hour suicide prevention service available to anyone in suicidal crisis.*

**Baltimore City Crisis Response: 410-433-5175**

*A 24-hour hotline service that includes mental health crisis intervention, suicide crisis intervention, shelter assistance and adolescence crisis intervention.*

**Baltimore County Crisis Response: 410-931-2214**

*Call this 24-hour hotline to connect with a trained counselor in Baltimore County.*

**Turnaround: 443-279-0379**

*A 24-hour hotline serving survivors of rape, child sexual assault, domestic violence, and adult survivors of child sexual abuse.*



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DIVISION OF ENROLLMENT MANAGEMENT AND STUDENT AFFAIRS

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